

Student Services Survey - Response Summary (Summer)

1. What support services do you use on a regular basis?
2. How would you rate the quality of these services?

Support Service	Use Regularly	Quality										Total
		5 –High		4		3		2		1 – Low		
Financial Aid	9	2	22.2%	6	66.7%	0	0.0%	1	11.1%	0	0.0%	9
Admissions	8	0	0.0%	5	62.5%	2	25.0%	1	12.5%	0	0.0%	8
Library	8	2	25.0%	2	25.0%	3	37.5%	1	12.5%	0	0.0%	8
Writing Center	6	1	16.7%	3	50.0%	0	0.0%	1	16.7%	1	16.7%	6
Counseling	4	0	0.0%	4	100.0%	0	0.0%	0	0.0%	0	0.0%	4
Health Center	4	2	50.0%	1	25.0%	1	25.0%	0	0.0%	0	0.0%	4
Tutoring-MARC	4	1	25.0%	2	50.0%	1	25.0%	0	0.0%	0	0.0%	4
DSPS	3	1	33.3%	2	66.7%	0	0.0%	0	0.0%	0	0.0%	3
Transfer Center	3	0	0.0%	2	66.7%	0	0.0%	1	33.3%	0	0.0%	3
Arise	2	2	100.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	2
Aspire	2	1	50.0%	1	50.0%	0	0.0%	0	0.0%	0	0.0%	2
Career/Job Placement	2	2	100.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	2
EOPS/CARE	2	1	50.0%	1	50.0%	0	0.0%	0	0.0%	0	0.0%	2
Tutoring-LAC	2	0	0.0%	2	100.0%	0	0.0%	0	0.0%	0	0.0%	2
Tutoring-WIN	2	1	50.0%	1	50.0%	0	0.0%	0	0.0%	0	0.0%	2
Bridge	1	1	100.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	1
Student Life	1	1	100.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	1
ACES	0	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0
CalWORKs	0	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0
Dream	0	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0
Foster Youth/REACH	0	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0
Honors	0	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0
STEM Center	0	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0
TERC Center	0	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0
Veterans Center	0	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0
TOTAL	63	18	28.9%	32	30.5%	7	4.5%	5	3.4%	1	0.7%	63

5. Overall, how would you rate the support services at Mt. SAC? [circle]

Outstanding (5)	Good (4)	Just Okay	Poor (2)	Very Poor	Total
2	16.7%	9	75.0%	1	8.3%
		0	0.0%	0	0.0%
					12