Mt. SAC's Technology Loan Program Cabinet Report - 4/26/2022

Program Mission:

The campus is committed to ensuring students have equitable access to their education by providing a comprehensive technology support program, inclusive of laptops, hotspots, educational software, and technical support.

Technology Inventory Data:

| Devices | Current | Recommended |
|----------|---------|-------------|
| Laptops | 5,708 | 5000 |
| Hotspots | 3,878 | 3000 |
| iPads | 250 | 250 |
| Totals | 9,836 | 8,250 |

T-Mobile Hotspot Pilot:

We are in the process of testing 90 T-Mobile hotspots as a possible replacement for Verizon hotspots we loan to students via our Technology Loan Program. The Verizon hotpots have performed well for students during the height of the pandemic and are still working accordingly. However, T-Mobile offers comparable hotspot internet service for students at a fraction of the cost compared to Verizon. The Verizon internet hotspot service costs \$40 per month, and T-Mobile's internet hotspot service costs \$15 per month. We will test the T-Mobile hotspots for a few months to evaluate internet reliability and service coverage to accumulate data to make an informed decision to switch our hotspot internet service to T-Mobile.

Ongoing Annual Budget Requests:

- Staff Three PT hourly positions for the Library, Student Services, SCE at an annual cost of \$100,000.
- Hotspot monthly service fees @ \$15/month for 3000, devices not checked out will be kept turned off so we estimate an annual cost of \$500,000.
- Laptop and accessories replacement cost includes batteries, cords, keyboards, cleaning supplies, library barcode and barcode readers at annual cost of \$250,000 with a request to roll over unspent funds to allow for years were laptop refreshing is needed.

| | Amount | Possible Funding Source |
|-----------------|-----------|-------------------------|
| Staffing | \$100,000 | SEAP |
| Hotspot Service | \$500,000 | 1 |
| Replacement | \$250,000 | Lottery |
| Total Request | \$850,000 | |

Project Leads:

Michael Carr, Information Technology Eric Lara, Student Services Tami Pearson, SCE Romelia Salinas, Library



Mt. SAC Technology Loan Program

Mt. SAC Technology Loan Program is a collaboration among the Library, Student Services, SCE and IT to provide technology and ensure equal access for all students.

Overview

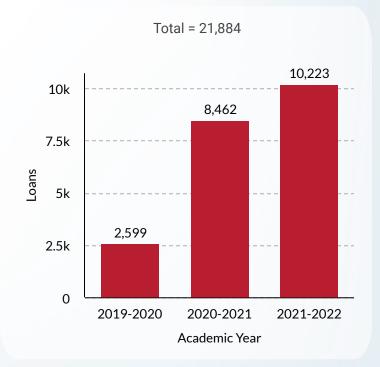
March 2020 - April 8, 2022

Students Served 6,031

Loans & Renewals 25,118

Devices **9,836**

Loans by Academic Year



Devices currently on loan





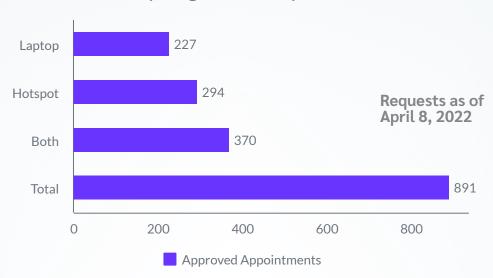






April 2022

Spring 2022 Requests





Technology Loan Distribution 2021

Promise Plus Distribution 2020



Student Feedback

"Thank you so much, the entirety of the staff at MT. SAC has been beyond amazing and helpful throughout these trying times"

"I am very happy for the new due date for the computer :)"

"Thank you so much, would of not succeed without these resources.

Greatly appreciated."

"I appreciate the use of this laptop for it made the difference in being productive"

