# Technology Resources

## Mt. SAC Help Desk

The Mt. SAC IT Help Desk can provide assistance with Canvas log-in issues and help with Mt. SAC provided technology. You can contact the IT Help Desk:

* via email at helpdesk@mtsac.edu
* by phone at (909) 274-4357 (HELP)
* through the website for the [Mt. SAC Help Desk](http://www.mtsac.edu/it/resources/helpdesk.html)
* by clicking on the Support tab in your [Mt. SAC Portal](https://lpp5auth.mtsac.edu/cas/login?service=https%3A%2F%2Finside.mtsac.edu%2Fc%2Fportal%2Flogin)

Help Desk Hours and Walk-In Support:

* Walk-in support hours: Monday-Friday 08:00 am – 4:30 pm , Building 23 room 6150
* Phone support hours: Monday-Thursday: 7:30 am – 10:00 pm, Friday: 7:30 am – 7:00 pm

## Student Technology Support Webpage

[**Student Technology Support**.](https://www.mtsac.edu/studenttech/) provides information on the variety of technology resources available to students at Mt. San Antonio College including student printing, technology loans, and campus Wifi access.

## Mt. SAC Laptop Loaner Program

Plan to have reliable technology and internet access so that you may be successful in this online course. A cell phone alone will not suffice for assignment submissions. I want you to be successful, so please be sure you have access to a computer, or request one from the College program.

**Need a laptop and/or internet hotspot loaner?** Mt. SAC is distributing laptops to students. To submit a request, visit the [**Mt. SAC Laptop Loaner Program**](https://app.smartsheet.com/b/form/05c5576dc6864592bde8f1abe10593ef)**.**

# Canvas Support

## Student Canvas Overview

In the [Canvas Overview video](https://community.canvaslms.com/t5/Video-Guide/Canvas-Overview-Students/ta-p/383771) you can learn about the Canvas Dashboard and Global Navigation links, navigating a course, and accessing assignments.

## Search the Canvas Guides

The following Canvas Guides can help you find answers to common questions.

[Canvas Video Guides](https://community.canvaslms.com/docs/DOC-3891)

[Canvas Student Guide](https://community.canvaslms.com/docs/DOC-4121)

# ASAC Canvasadors

Canvas Ambassadors ([Canvasadors](https://www.mtsac.edu/canvasadors/)) are students dedicated to supporting peers' success in their classes. They share their knowledge of Canvas and other services and resources to give students every advantage at Mt. SAC. They can help you set up your course to get important notifications, contact your professor, and access assignments.

# Contact your Professor

If you have explored the Canvas Guides and are still having trouble, or are waiting on a response from the Help Desk, let your professor know! Even if your professor can not solve the problem, they can always help guide you to the appropriate resource.

# Mt. SAC Student Hub

[The Mountie Student Hub](https://mtsac.instructure.com/courses/54304) connects students with the information and Mt. SAC services they need from where they are: in Canvas! The icon is pictured left and looks like a backpack. This resource has lots of tutorials and information about Canvas, how to be successful in online classes, and campus resources. In the Hub you will find:

* Useful Canvas info for students
* What to know about taking online courses at Mt. SAC
* Links to many helpful campus services & resources for students
* Videos about cool locations and people at Mt. SAC
* Connections to Mt. SAC news and social media

# Mt. SAC Online

[Mt. SAC Online](https://www.mtsac.edu/online/getstarted.html) is a student support page for getting started online. "One Step at a time. One class at a time."